

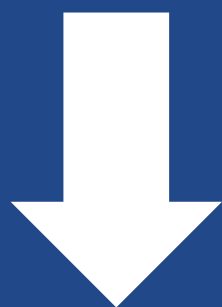


**FREE LEGAL  
ANSWERS™**

**WHAT IS FREE  
LEGAL  
ANSWERS?**

**WHO CAN  
VOLUNTEER?**

**WHAT ARE  
THE BENEFITS?**



# **Free Legal Answers is an online platform managed by LawWorks.**

Individuals who cannot afford to pay for legal advice and are not eligible for legal aid can use the platform to ask a legal question and receive initial pro bono legal advice from a volunteer solicitor.

**Areas of law covered by Free Legal Answers:**

- **Family**
- **Housing**
- **Employment**
- **Consumer**



# **To be eligible to volunteer on Free Legal Answers a solicitor must:**

- Be 2 years PQE
- Have a current  
practicing certificate
- Apply the pro bono  
protocol standards



## **Time commitment**

Solicitors can answer as many or as few questions as they wish and can 'unsubscribe' at any time.

## **Insurance**

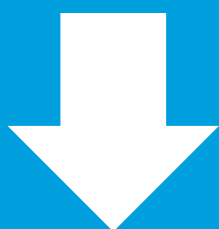
All advice given via the Free Legal Answers website is covered by LawWorks' professional indemnity insurance.

## **Anonymity**

Participating solicitors can take part anonymously if they wish (e.g., their name and contact details will not be provided to individuals).

## **Accessibility**

The website can be accessed at any time from any location, enabling pro bono advice to be provided when most convenient for the solicitor.



## Support

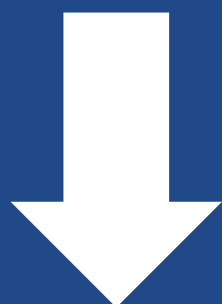
The website is supported by an administrator, who can be contacted with any queries, concerns or technical questions.

## Resources

Information and links to resources which may be helpful for participating solicitors are available on the website.  
Eg: an introductory guide to eligibility for legal aid.

## Recording pro bono hours

Participating solicitors can log their pro bono hours directly on the platform.  
LawWorks can also provide reports on time and activity, if helpful.



# Further information

**An overview of Free Legal Answers including a short introductory video and details of how to register as a volunteer can be found [here](#).**

## Questions?

**Please email:**

**[freelegalanswers@lawworks.org.uk](mailto:freelegalanswers@lawworks.org.uk)**